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APR 11 2023

PUBLIC SERVICE
COMMISSION

Ronald Sigers
5940 Majestic Oak Drive
Paducah, KY 42003

Kentucky Public Service Commission
P.O. Box 615
Frankfort, KY 40602

RE: CONSUMER PROTECTION COMPLAINT REGARDING CENTRAL
STATES WATER RESOURCES / BLUEGRASS WATER CASE 2022-00432.

Dear Representative,

After filing a consumer protection complaint regarding Bluegrass Water / Central States Water Resources, Consumer Complaint Investigator II, Heather Napier advised me to contact the Kentucky Public Service Commission in writing to have my objection to the current petition for a rate increase noted in the official record in case 2022-00432. See attached letter.

My complaint is as follows:

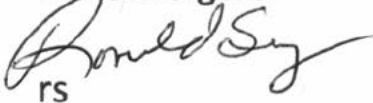
According to the Office of the Environmentalist at the Purchase District Health Department in McCracken County, Kentucky; Bluegrass Water was found to be in an environmental violation regarding the failure of a lateral fill line at the end of a sewage lagoon. This violation was discovered by an inspector in September 2022. Bluegrass Water is the current owner/operator of this sewage lagoon pursuant to an acquisition agreement granted in order 2019-00104 by the Kentucky Public Service Commission on 8-14-19. Notice of the violation was sent to Bluegrass Water in October 2022. In 5 months, the health department states Bluegrass Water has done nothing to remedy the environmental violation.

Through the Office of Civil and Environmental Law, the Attorney General has statutory authority under KRS 15.255 to bring legal action to prevent or remedy damage to the environment. Under KRS 15.260, the Attorney General is granted statutory authority to investigate and prosecute cases involving environmental damage.

My complaint involves three issues as follows:

- (1) Reported failure of Central States Water Resources / Bluegrass Water to remedy an environmental violation in McCracken County, Kentucky after receiving notice by the Purchase District Health Department in McCracken County, Kentucky.
- (2) Breach of an acquisition agreement granted by the Kentucky Public Service Commission in order 2019-00104 on 8-14-19.
- (3) Breach of fiduciary duty to customers of Central States Water Resources / Bluegrass Water who pay a costly monthly flat-rate for sewer services and citizens of McCracken County, Kentucky at large who may be impacted by the environmental violation.

Ronald Sigers



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COMMONWEALTH OF KENTUCKY
OFFICE OF THE ATTORNEY GENERAL

DANIEL CAMERON
ATTORNEY GENERAL

1024 CAPITAL CENTER DRIVE
SUITE 200
FRANKFORT, KY 40601

April 3, 2023

Mr. Ronald Sigers
5940 Majestic Oak Drive
Paducah, KY 42003

Re: Bluegrass Water Utility Operating Company, LLC Rate Case 2022-00432

Mr. Sigers:

Thank you for contacting the Office of the Attorney General regarding your Bluegrass Water Utility Operating Company, LLC (BGWC) concerns. This office advocates on behalf of the citizens of Kentucky in utility matters before the Public Service Commission (PSC). As an Intervenor in this case, our Office of Rate Intervention will work to keep the rate increase requested by BGWC fair and reasonable as required by KRS 278.030. Ultimately, it is the PSC that determines what rates may be charged by public utilities in Kentucky.

Our office was not aware of the violation filed by the McCracken County Health Department. While violations of this nature are usually addressed through county health departments and/or the Kentucky Department of Environmental Protection, Division of Water, the violation is of particular interest to this office as well. I have contacted both agencies to request any notes and reports regarding violations, and have informed my director of your assistance in bringing this information to our attention.

We have logged your complaint and recommend that you contact the PSC in writing to have your objections noted in the case record. The PSC may be reached at the address below:

Kentucky Public Service Commission
PO Box 615
Frankfort, KY 40602
(502) 564-3940

Comments may also be filed via email at psc.info@ky.gov. Please include the case number 2022-00432 within the subject line of the email. Alternatively, you can now file comments directly online by going to the website: <https://psc.ky.gov/Case/SearchCasesPublicComments>. Enter 2022-00432 under case number and then click filter. All written case-related comments submitted to the PSC become a part of the official case record. All documents within a case record are publicly available online.

If you wish to view documents filed with the PSC regarding this case, you may visit the web site here: <https://psc.ky.gov/Case/ViewCaseFilings/2022-00432>. This will bring up a page with all non-confidential documents filed in the case.

I hope this sufficiently updates you on our efforts to protect Kentucky's ratepayers in this case. Please do not hesitate to contact us if you have any further concerns.

Sincerely,



Heather Napier
Consumer Complaint Investigator II
Office of Rate Intervention